



READING X[̄]PRESS

READING SECTION 0510

May 2010

MAY 2010 MEETING ANNOUNCEMENT

Date: Monday, May 10, 2010
Cost: \$20.00 per person
Agenda: 5:30 – 6:00 PM Registration/Networking/Announcements
6:00 – 6:30 Early Bird: Training
6:30-7:30 PM Dinner
7:30 PM Meeting Presentation: Business Intelligence Measures - A Visual Approach

Location: [Chef Alan's](#)
Fairground Square Mall
3050 N. 5th Street Hwy.
Reading, PA 19605
(610) 685-4000

Early Bird Presentation

An organization's single most important asset is an efficient, well-trained workforce which makes the difference between a company's successful growth and failure. Today, workforce training is not just about the skills to run the machinery, but how to communicate ideas to improve processes, work as a team, and understand the steps of problem identification and decision making.

Gaining such a workforce leads to measurable bottom line results. This customized approach to these training elements gives your company a leg up on your competition and enhances your results in the implementation of lean manufacturing and strategic growth services.

BIO

John Nothelfer joined the founding management team of MRC in 1987 and served for nine years as an Account Manager in the Berks and Schuylkill County areas. During this time, he earned his Certified Manufacturing Engineer (CMfgE) credential from the Society of Manufacturing Engineers (SME).

Prior to joining MRC, he was with Air Products and Chemicals, Inc., for seven years in various management positions including Development Engineer, Equipment Manager, Engineering Manager, and Assistant Plant Manager. John left MRC in 1997 to gain additional operations experience as Director of Operations with Ani-Motion, Inc., and as Plant Manager with Lehigh Valley Plastics, Inc.

John has almost 30 years of manufacturing experience improving the profitability and productivity of companies in a wide variety of industries including plastics, metalworking, chemicals, and others. John earned both his BS in Civil Engineering and an MBA in Business Administration from Lehigh University.

John is an eight year veteran of the United States Air Force.

Main Presentation

Company leadership is responsible for the growth and achievement of its declared head and heart goals. However, finding and focusing targets for strategic growth and tactical improvement; driving those improvements through metrics-based problem solving; and turning results into operational best practices can be difficult. Visual Intelligence provides us with the tools that trigger, support, and sustain these growth goals.

In this session, you will learn how to leverage Visual Intelligence to grow, align, and drive the company to goal achievement through the deployment of key metrics. The focus is on the synergy between: visual displays, visual metrics, and policy deployment.

BIO

Jim Marler is an innovative, results-oriented manager with extensive experience in all aspects of manufacturing, technology, finance, sales, and product development. Jim has a strong background in domestic and international manufacturing and technology, union management and contract strategy, engineering and R&D management, Lean Manufacturing and Six Sigma Program Implementations, multi-plant /multi-cultural environments, global sourcing strategies, regulatory and legal compliance, sales growth strategies, debt refinancing, facility consolidations, and mergers and acquisition process management.

Prior to joining MRC Jim was president and CEO of a large plastics company in New England. He also served as a board member for many private sector companies and economic development agencies. He has extensive experience in managing global manufacturing and technical groups, capital management, technology transfer, financial analysis and strategy, and leadership/management mentoring. Jim has a Bachelor of Mechanical Engineering degree from the University of Delaware.

Dinner

- Honey Glazed Roast Chicken
- New England Style Haddock
- Lasagna

- Oven Roasted Potatoes
 - Vegetable of the day
 - Tossed Garden Salad
 - Cole Slaw
 - Applesauce
 - Fresh Fruit Bowl
 - Carrot Cake for Dessert
-
- Coffee, Hot Tea, and Iced Tea are included

Reservations: Call Cori Monighan at 610-582-2222 (Beacon Container) by Friday, May 7, 2010 to make your reservation or e-mail her at c.monighan@beaconcontainer.com. Please leave your name, meal choice, and company affiliation.

Please remember that we are a non-profit organization. Have the courtesy to cancel your reservation or you will be billed for the meal. If you must cancel, call Cori before Noon, on the day of the meeting. Your cooperation is appreciated.

June 2010 Meeting Information:

Early Bird Meeting - Annual Survey Results

Updates to International Standards (RIOS, R2, GG, ISO 19011)

THOUGHT FOR THE MONTH

"Knowledge is power, but enthusiasm pulls the switch."

Ivern Ball, Author

2009-10 MEETING SCHEDULE (tentative)

<u>Month</u>	<u>Date</u>	<u>Topic</u>
September 2009	September 14	ISO9001 to support Sarbanes-Oxley Implementation
October 2009	October 12	Kalas Wire (Tour)
November 2009	November 9	News from ASQ (EB) ISO 14001 (RM)
December 2009	December 10	Annual Holiday Get Together
January 2010	January 11	APIC Panel Discussion
February 2010	February 8	Election of Officers (EB) Cost of poor Quality (RM)
March 2010	March 8	5S and Lean Manufacturing (EB) SQF 2000 (Safe Quality Food) (RM)
April 2010	April 19	Fisher Forge (Tour)
May 2010	May 10	Training (EB) Dash Board Metrics (RM)
June 2010	June 14	Annual Survey Results (EB) Updates to International Standards (RIOS, R2, GG, ISO 19011) (RM)

EB: Early Bird Meeting

RM: Regular Meeting

T: Tour

* Early Bird - meeting precedes regular meeting.

** Section Elections – precedes the regular meeting

CERTIFICATION EXAM SCHEDULE 2009-10

EXAMINATION	APPLICATION DEADLINE	EXAMINATION DATE
CQE, CQA, CQI, CSSGB CSQE, CQIA/CCT	October 17, 2009 April 16, 2010 October 15, 2010	December 5, 2009 June 5, 2010 December 4, 2010
CBA CQA-HACCP	August 21, 2009 January 15, 2010 August 6, 2010	October 17, 2009 March 6, 2010 October 2, 2010
CRE, CQT, CMI, CQMgr., CSSBB	August 21, 2009 January 15, 2010 August 6, 2010	October 17, 2009 March 6, 2010 October 2, 2010

Note: Exams will be held the date they are scheduled.

ASQ Certification Renewal Due?

Please check the renewal date on your certifications. Don't let them lapse. If you have questions please contact one of the board members for assistance. Or contact the Recertification chair directly:

Re-Certification Contact Information

Rob Denning
Allegheny Bradford Corporation
1522 South Avenue
Lewis Run, PA 16738
(814) 362-2593
rdenning@alleghenybradford.com

CLASSIFIEDS:

Please check the Section Web Site Classifieds often for job postings. Some new positions are posted during the month.

ASQ Membership Renewal Due?

Please check the renewal date on your ASQ membership - don't let it lapse. If you have questions regarding your membership please contact one of the board members for assistance or the membership chairman directly:

Frank Yurich
(610) 777-2695
fyurich@americancrane.com



DBS QUALITY MANAGEMENT INT'L

894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com

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2010 Training Programs

Dates	Course Description	Cost/Person
<p>Session: June 3 & 4</p>	<p>2 DAY ISO 9001:2000 Internal Auditor Training w/ 2008 Revision Review</p> <p>Day 1 – ISO 9001:2000/2008 Training</p> <ul style="list-style-type: none"> Quality system principles and the process model Examination/interpretation of ISO9001:2000 elements Review of recently released 2008 standard changes Continual effectiveness improvement focus <p>Attendees will receive ISO 9001-2000 & 2008 Certificates</p> <p>Day 2 – Applying the Standard & Auditing Techniques</p> <p>Audit mechanics: The documented quality system audit, Sampling, the Audit Checklist, Conducting the audit,, psychology, Audit management, Non-conformity statements, audit reports, Corrective action follow-up, Skill development through workshops</p>	<p>\$525</p> <p>NOTE: Cost for those who want to attend only the first day of training: \$325</p>
<p>Take Home Review and Self-Examination Package</p>	<p>ISO 9001-2008 Changes -2 Hour Program- Certificate Issued Upon Completion</p> <p>This program is designed specifically to address the changes that resulted in the release of the ISO 9001-2008 standard without the need to attend a public off-site training session. Prerequisite: Understanding of ISO 9001-2000</p>	<p>\$75</p>
<p>Session: May 7</p>	<p>1 Day AS-9100 Revision “C” 2009 Aerospace Standard</p> <p>This course concentrates on the AS-9100 revision “C” – 2009 Aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, and implementation strategies for certification preparation.</p> <p>Prerequisite: Understanding of ISO 9001-2000 or 2008 or AS-9100B</p>	<p>\$325</p>
<p>Take Home Review and Self-Examination Package</p>	<p>AS-9100 Revision “C” - 2009 Standard</p> <p>This program is designed specifically to address the changes that resulted in the release of the AS9100C standard, over and above the requirements of the AS9100B Standard, without the need to attend a public training session.</p> <p>Prerequisite: Understanding of AS9100B</p>	<p>\$150</p>
<p>Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.</p> <p>Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. Please bring a copy of the appropriate Standard for reference.</p> <p>Location: Best Western Inn At Towamencin, 1750 Sumneytown Pike, Kulpsville, PA 19443. Ph. (215)368-3800. At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.</p> <p>Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com</p>		

EDUCATION/TRAINING:

Please visit the Section Web Site Education/Training Page. We have information on an upcoming Certified Quality Engineer Training Class being offered starting in September.

Also, if there are other training sessions you are interested in seeing the section conduct please contact [Dave Edling](#) at (610) 705-8638 about that as well. We are looking to measure the interest level.

INTERNAL QUALITY AUDITOR COURSE (2-day)

CLASS MEMBERS WILL BE ABLE TO:

- Understand **Benefits and Process of Auditing**
- Interpret the **ISO9000:2008 Quality System Standard**
- Identify the different **Audit Types**
- Identify the **Stages of the Auditing Process**
- **Plan, Prepare for, Conduct and Report** on an audit

- Prepare and Use **Checklists**
- Recognize **Objective Data**
- Write **Nonconformance Records**
- Apply for **Auditor Certification** through American Society for Quality (ASQ), and the Registration Accreditation Board (RAB)

CLASS STRUCTURE

Class structure includes: lecture, class discussion, exercises, and a case study for audit practice.

WHO SHOULD ATTEND?

Managers, Quality Managers, Senior Quality Assurance personnel or any employee of a company who is expected to be involved in the company's internal quality audit process. Companies preparing for or intending to qualify for ISO 9000:2008 certification are required to implement such a system.

LOCATION AND TIME

The course will be held at the Berks Career and Technology Center (BCTC) – West at 1057 County Road, Leesport PA on Wednesday and Thursday May 26th and 27th, 2010. Course will start each day at 8:00am and end at 5:00pm.

ABOUT THE INSTRUCTOR

Mr. Joseph L. Pascuzzi is President and owner of **JLP ASSOCIATES**, an independent engineering consulting firm specializing in implementing Quality Management Systems, Quality Auditing, ISO9001, Training and the application of general Quality Practices. He has over 49 years of experience in quality-related fields. Joe has a Bachelor of Science degree in Industrial Engineering from Pennsylvania State University and a Master of Science in Physics from Franklin and Marshall College.

He is a member of the American Society for Quality, an ASQ Certified Quality Auditor, CQA, and a Certified Quality Management Systems Lead Auditor through the RABQSA International. Joe is an instructor for the ASQ Reading Section's Education Committee, Section Certification Chairperson, Examining Chairperson and a frequent keynote speaker at Section meetings. Joe participates in the Philadelphia Section's Baseline Audit Program performing as a Lead and a Witness Auditor for auditors seeking certification.

Mr. Pascuzzi was professionally employed by AT&T Microelectronics Division as a Senior Engineer working various engineering capacities. Prior to retirement, Joe was the ISO 9001 Implementation Team Leader for the LED/PIN Subsystems and Components portion of the Terrestrial Lightwave SBU, when they successfully achieved ISO 9001 certification. During that time, he also functioned as an Internal Quality System Auditor for the Business Unit.

DIRECTIONS TO BCTC - WEST

1. From the east or west via route 78, take exit #19 (Strausstown). Proceed south on route 183 approx. 12 miles to 3rd traffic light. Turn right onto West Leesport Road for approx. ¼ mile to stop sign. Turn right onto County Road. BCTC is the 1st building on the right, (approx. ¼ mile).

2. From the south via route 76, travel west on route 422 toward Reading. Stay on divided highway which is route 222 north. Take route 183 exit and travel north on 183. Proceed north to 2nd traffic light (approx 1 mile). . Turn left onto West Leesport Road for approx. ¼ mile to stop sign. Turn right onto County Road. BCTC is the 1st building on the right, (approx. ¼ mile).

REGISTRATION FORM (complete and return w/payment)

**Internal Quality Auditor
May 26 and 27, 2010
Wednesday and Thursday
Leesport, PA**

Name: _____

Title: _____

Company: _____

Address: _____

City: _____

State: _____ Zip: _____

Phone: _____

Fax: _____

E-Mail: _____

My ___ Home ___ Work information is listed above.

Course Fee:

\$450.00

Registration closes 05/13/10

Make check payable to: **ASQ Reading Section 0510**

Send to: ASQ Reading Section 0510
P.O. Box 1101
Boyertown, PA 19512

For further information call: David Edling at
(610) 705-8638 or e-mail at
educationchairman@asqreading.org

Please sign below:

_____ Date: _____

READING SECTION – 0510

2010 SATISFACTION SURVEY

1. What is your overall satisfaction with the Reading Section, including the leadership of the section? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

2. What is your overall satisfaction with the services ASQ Headquarters provides? (e.g., Quality Progress, Publications, Quality communications) (10 highest rating)

1 2 3 4 5 6 7 8 9 10

3. Rate the value (benefits vs. cost) of your ASQ Membership? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

4. On a % basis (total 100%), identify the value of Headquarters versus the Local Section.

ASQ Headquarters _____ Local Section _____

5. How satisfied are you with the monthly presentations provided over the last year? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

6. How satisfied are you with the plant tours that were provided over the last year? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

7. Please rate the Section Newsletter in providing effective communications? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

8. Which of the following courses would you be interested in taking over the next year?

CQA CQE CQ MGR Six Sigma CRE CQT
 CQI CSQE CCT HAACP Other _____

9. Section membership provides you the most value in which of the following two areas:

ASQ Certification Points Educational Offerings _____
 Meeting Presentations Networking _____
 Plant Tours Peer Discussions

10. Would you attend a Section 1 day annual quality conference? YES NO

11. Years ASQ Member 0-1 2-4 5-10 11-20 20+

12. How many meetings have you attended the last 12 months? _____

13. Suggestions for monthly presentations or plant tours? _____

14. Suggestions for Early Bird Topics _____

15. Recommendations for Improvement and Comments

16. Would you be interested in giving a Presentation, Early Bird Presentation, or Plant Tour YES NO
If interested, please give your name below. If you know the topic at this time, please identify

Name _____ Date _____

(Preferred, but Optional)

Please welcome the following new section members:

Harold A. Boden III
Adrienne Fischer
Benjamin Kriebel
Pritesh Majmundar

Anne Poncheri
Lisa Randell
Mark Schenk
Robert Williams



2009 – 2010 OFFICERS

Chairperson	Darwin Evangelista	(610) 562-6673
Vice-Chairperson	Ken Lazurick	(610) 682-3150
Secretary/Historian	Dave Scherr	(610) 385-6061
Treasurer	Natalie Redd	(610) 670-3873
Membership Chairperson	Frank Yurich	(610) 777-2695
Certification/Examining	Joe Pascuzzi	(610) 921-2481
Recertification Chairperson	Rob Denning	(814) 362-2593
Education Chairperson	Dave Edling	(610) 705-8638
Programs Chairman	Darwin Evangelista	(610) 562-6673
Auditing/Nominations	Holly Thompson	(717) 336-8670
Newsletter/Webmaster	Timothy J. Brady	(610) 562-6679
Arrangements/Nominations	Ken Lazurick	(610) 682-3150
SMP/RACE Chairperson	Marcia Murphy	(717) 336-8665
Registration/Reservations	Cori Monighan	(610) 582-2222