



# READING X<sup>̄</sup>PRESS

READING SECTION 0510

June 2010

## JUNE 2010 MEETING ANNOUNCEMENT

Date: Monday, June 14, 2010  
Cost: \$20.00 per person  
Agenda: 5:30 – 6:00 PM Registration/Networking/Announcements  
6:00 – 6:30 PM Early Bird – [Annual Survey Results](#)  
6:30 - 7:30PM Dinner  
7:30 PM Presentation - [Updates to International Standards \(RIOS, R2, GG, ISO 19011\)](#)

Location: [Chef Alan's](#)  
Fairground Square Mall  
3050 N. 5<sup>th</sup> Street Hwy.  
Reading, PA 19605  
(610) 685-4000

### Early Bird:

Membership Chairman Frank Yurich will review the results of the annual section survey.

### Presentation Abstract:

This presentation will provide an overview of new and emerging health, safety and environmental standards such as:

- **Recycling Industry Operating System (RIOS)** – This is an integrated quality/environmental/health & safety management system standard for the scrap and recycling industry. The standard is based on ISO 9001, ISO 14001 and OHSAS 18001. The standard is fairly recent (2006) and is being used to certify scrap and recycling facilities who are members of ISRI.
- **Electronic Waste Standards**
- **Responsible Recycling (R2) Practices** – This standard provides requirements for disposal of electronic equipment, including computers and peripheral equipment, cell phones, pagers, PDAs, copiers, fax machines, printers, and other electronic equipment. This standard was

released October 2008 and is used to certify facilities disposing and recycling electronic waste.

- **e-Steward** – This standard was released in July 2009. Similar to R2, this standard was developed to address the United Nations Basal Convention requirements for responsibly disposing electronic waste, and is being used to certify facilities that handle electronic waste.
- **Greenhouse Gas** – Although this is a politically charged topic, a number of developments are underway including regulation for reporting, regional greenhouse gas programs, reporting protocols, and ISO standards development.
- **Environmental Footprint Standards** – There is a growing concern about environmental information for products. ISO is in the process of developing standards for determining the carbon footprint and water footprint for products and facilities. These standards are in the early stages of development but are on a fast track.
- This presentation will also briefly discuss planned changes to the following standards:
- **ISO 19011** – ISO 19011 is being revised to expand its application to all types of management system audits and auditing.
- **ISO 9001 and ISO 14001** – Future plans for revision.

#### Bio:

Kevin Kimmel is the owner of Management Systems and Support Services, a small consulting firm in Reading. Kevin has been a member of ISO TC176 and TC207 since 1993, working on international standards as ISO 9001, ISO 14001, ISO 19011, and the ISO 1406X greenhouse gas standards. In addition to providing management system consulting, auditing and training services, Kevin works as a contract assessor for the ANSI-ASQ National Accreditation Board (ANAB). Most recently Kevin has been helping ANSI develop and implement a US national accreditation program for greenhouse gas verification/validation bodies.

#### Menu

##### Bistro Uptown Buffet:

- Tossed Garden Salad
- Honey Glazed Roast Chicken
- Oven Baked Lasagna
- New England Style Haddock
- Oven Roasted Potatoes
- Vegetable of the Day
- Cole Slaw
- Applesauce
- Fresh Fruit Bowl
- Hot Rolls & Butter
- Dessert
- Coffee, Tea, and Iced Tea are included

**Reservations:** Call Cori Monighan at 610-582-2222 (Beacon Container) by Friday, June 11, 2010 to make your reservation or e-mail her at [c.monighan@beaconcontainer.com](mailto:c.monighan@beaconcontainer.com). Please leave your name, meal choice, and company affiliation.

*Please remember that we are a non-profit organization. Have the courtesy to cancel your reservation or you will be billed for the meal. If you must cancel, call Cori before Noon, on the day of the meeting. Your cooperation is appreciated.*

## **September 2010 Meeting Information:**

**Annual Joint Meeting with other local professional organizations.**

**Monday, September 13, 2010.**

**Kutztown Tavern**

**(NOTE: This is a new location from past joint meetings.)**

## **New Board Member**

Beng Yeoh – Section Programs Chair

## **New Reading Section Members**

Sowmya Krothapalli  
Debra Lenengood

Matthew Sweigart  
Lisa Tripp



## **THOUGHT FOR THE MONTH**

*"Most of us can read the writing on the wall; we just assume it's addressed to someone else."*

Ivern Ball, Author 1899

## 2009-10 MEETING SCHEDULE (tentative)

<u>Month</u>	<u>Date</u>	<u>Topic</u>
September 2009	September 14	ISO9001 to support Sarbanes-Oxley Implementation
October 2009	October 12	Kalas Wire (Tour)
November 2009	November 9	News from ASQ (EB) ISO 14001 (RM)
December 2009	December 10	Annual Holiday Get Together
January 2010	January 11	APIC Panel Discussion
February 2010	February 8	Election of Officers (EB) Cost of poor Quality (RM)
March 2010	March 8	5S and Lean Manufacturing (EB) SQF 2000 (Safe Quality Food) (RM)
April 2010	April 19	Fisher Forge (Tour)
May 2010	May 10	Training (EB) Dash Board Metrics (RM)
June 2010	June 14	Annual Survey Results (EB) Updates to International Standards (RIOS, R2, GG, ISO 19011) (RM)

EB: Early Bird Meeting

RM: Regular Meeting

T: Tour

\* Early Bird - meeting precedes regular meeting.

\*\* Section Elections – precedes the regular meeting

## CERTIFICATION EXAM SCHEDULE 2009-10

EXAMINATION	APPLICATION DEADLINE	EXAMINATION DATE
CQE, CQA, CQI, CSSGB CSQE, CQIA/CCT	October 17, 2009 April 16, 2010 October 15, 2010	December 5, 2009 June 5, 2010 December 4, 2010
CBA CQA-HACCP	August 21, 2009 January 15, 2010 August 6, 2010	October 17, 2009 March 6, 2010 October 2, 2010
CRE, CQT, CMI, CQMgr., CSSBB	August 21, 2009 January 15, 2010 August 6, 2010	October 17, 2009 March 6, 2010 October 2, 2010

**Note: Exams will be held the date they are scheduled.**

## **ASQ Certification Renewal Due?**

**Please check the renewal date on your certifications. Don't let them lapse. If you have questions please contact one of the board members for assistance. Or contact the Recertification chair directly:**

### **Re-Certification Contact Information**

**Rob Denning**

**Allegheny Bradford Corporation**

**1522 South Avenue**

**Lewis Run, PA 16738**

**(814) 362-2593**

**[rdenning@alleghenybradford.com](mailto:rdenning@alleghenybradford.com)**

**Note: Credit card payment is preferred for recertification. Those that wish to pay with a check should include a stamped envelop with the recertification package they send.**

## **EDUCATION/TRAINING:**

Please visit the Section Web Site Education/Training Page. We have information on an upcoming Certified Quality Engineer Training Class being offered starting in September.

Also, if there are other training sessions you are interested in seeing the section conduct please contact [Dave Edling](#) at (610) 705-8638 about that as well. We are looking to measure the interest level.

## **CLASSIFIEDS:**


Please check the Section Web Site Classifieds often for job postings. Some new positions are posted during the month.

## ASQ Membership Renewal Due?

Please check the renewal date on your ASQ membership - don't let it lapse. If you have questions regarding your membership please contact one of the board members for assistance or the membership chairman directly:

**Frank Yurich**  
(610) 777-2695

[fyurich@americancrane.com](mailto:fyurich@americancrane.com)



**DBS QUALITY MANAGEMENT INT'L**  
894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidradoc@aol.com  
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### 2010 Training Programs

Dates	Course Description	Cost/Person
<b>2 Sessions:</b>  <b>Sept. 30 &amp; Oct. 1</b> <b>November 18 &amp; 19</b>	<p style="text-align: center;"><b>2 DAY ISO 9001:2000 Internal Auditor Training w/ 2008 Revision Review</b></p> <p><b>Day 1 – ISO 9001:2000/2008 Training</b></p> <ul style="list-style-type: none"> <li>• Quality system principles and the process model</li> <li>• Examination/interpretation of ISO9001:2000 elements</li> <li>• Review of recently released 2008 standard changes</li> <li>• Continual effectiveness improvement focus</li> </ul> <p><b>Attendees will receive ISO 9001-2000 &amp; 2008 Certificates</b></p> <p><b>Day 2 – Applying the Standard &amp; Auditing Techniques</b></p> <p><b>Audit mechanics:</b></p> <p>The documented quality system audit, Sampling, the Audit Checklist, Conducting the audit,, psychology, Audit management, Non-conformity statements, audit reports, Corrective action follow-up, Skill development through workshops</p>	<p><b>\$525</b></p> <p><b>NOTE:</b> Cost for those who want to attend <b>only the first day</b> of training: <b>\$325</b></p>
<b>Take Home Review and Self-Examination Package</b>	<p style="text-align: center;"><b>ISO 9001-2008 Changes -2 Hour Program- Certificate Issued Upon Completion</b></p> <p>This program is designed specifically to address the changes that resulted in the release of the ISO 9001-2008 standard without the need to attend a public off-site training session. <b>Prerequisite: Understanding of ISO 9001-2000</b></p>	<p><b>\$75</b></p>
<b>2 Sessions:</b>  <b>October 15</b> <b>December 3</b>	<p style="text-align: center;"><b>1 Day AS-9100 Revision “C” 2009 Aerospace Standard</b></p> <p>This course concentrates on the AS-9100 revision “C” – 2009 Aerospace supplements over and above the requirements of the ISO 9001-2008 Standard, and implementation strategies for certification preparation.</p> <p><b>Prerequisite: Understanding of ISO 9001-2000 or 2008 or AS-9100B</b></p>	<p><b>\$325</b></p>

**Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.**

**Courses Include:** Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. **Please bring a copy of the appropriate Standard for reference.**

**Location:** **Best Western Inn At Towamencin, 1750 Summeytown Pike, Kulpsville, PA 19443. Ph. (215)368-3800.**  
At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.

**Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidradoc@aol.com**

# READING SECTION – 0510

## 2010 SATISFACTION SURVEY

1. What is your overall satisfaction with the Reading Section, including the leadership of the section? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

2. What is your overall satisfaction with the services ASQ Headquarters provides? (e.g., Quality Progress, Publications, Quality communications) (10 highest rating)

1 2 3 4 5 6 7 8 9 10

3. Rate the value (benefits vs. cost) of your ASQ Membership? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

4. On a % basis (total 100%), identify the value of Headquarters versus the Local Section.

ASQ Headquarters \_\_\_\_\_ Local Section \_\_\_\_\_

5. How satisfied are you with the monthly presentations provided over the last year? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

6. How satisfied are you with the plant tours that were provided over the last year? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

7. Please rate the Section Newsletter in providing effective communications? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

8. Which of the following courses would you be interested in taking over the next year?

CQA    CQE    CQ MGR    Six Sigma    CRE    CQT  
 CQI    CSQE    CCT    HAACP    Other \_\_\_\_\_

9. Section membership provides you the most value in which of the following two areas:

ASQ Certification Points    Educational Offerings    \_\_\_\_\_  
 Meeting Presentations    Networking    \_\_\_\_\_  
 Plant Tours    Peer Discussions

10. Would you attend a Section 1 day annual quality conference?  YES    NO

11. Years ASQ Member   0-1   2-4   5-10   11-20   20+

12. How many meetings have you attended the last 12 months? \_\_\_\_\_

13. Suggestions for monthly presentations or plant tours? \_\_\_\_\_

14. Suggestions for Early Bird Topics \_\_\_\_\_

15. Recommendations for Improvement and Comments

16. Would you be interested in giving a Presentation, Early Bird Presentation, or Plant Tour  YES    NO  
If interested, please give your name below. If you know the topic at this time, please identify

Name \_\_\_\_\_ Date \_\_\_\_\_  
(Preferred, but Optional)

# **Certified Manager of Quality/Organizational Excellence (CMQ/OE) Refresher Course**

**(Taught in a Live Webinar Format)**

The Certified Manager of Quality/Organizational Excellence is a professional who leads and champions process-improvement initiatives—everywhere from small businesses to multinational corporations—that can have regional or global focus in a variety of service and industrial settings.

A Certified Manager of Quality/Organizational Excellence facilitates and leads team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives, and helps develop measurement systems to determine organizational improvement.

The Certified Manager of Quality/Organizational Excellence should be able to motivate and evaluate staff, manage projects and human resources, analyze financial situations, determine and evaluate risk and employ knowledge management tools and techniques in resolving organizational challenges.

If you are interested in becoming a Certified Manager of Quality/Organizational Excellence, the next exam date is **Saturday, October 2, 2010**. To help you pass the exam on the first try, ASQ Olde Colony is offering a virtual **Certified Manager of Quality/Organizational Excellence Refresher Course**.

This Certified Manager of Quality/Organizational Excellence Refresher course is presented in a way that reinforces current knowledge, re-introduces applications that may not be used every day, explains the rationale for use and highlights sample questions, both multiple-choice and constructed responses. This course will be presented by an experienced live instructor, on-line, via the internet.

Being an on-line (or virtual) course, you can conveniently participate and interact in the training from any location in the world that has broadband internet access. No driving is necessary. The course is being offered by ASQ Olde Colony Section 0111 <http://www.asqoldecolony.org/>

## **Course Summary:**

- 1) Instructor Lead
- 2) Online (virtual) Course, thus instructor and students can be anywhere, as long as they have a computer with broadband access.
- 3) Begins **Monday, July 19, 2010**, and conducted for eighteen, 1.5 hour sessions. Thus this course will end before the **Saturday, October 2, 2010 Exam Date**.

- 4) The course will be Monday and Thursday, from 5:00 p.m. to 6:30 p.m. E.D.T. The time permits one to start the training session right at the end of the work day from their desk, and the one and a half hour duration allows the student absorb the material without being overwhelmed, and get home at a reasonable time.
- 5) The CMQ Primer from the Quality Council of Indiana will be the primary text for the course. Please order it directly from them <http://www.qualitycouncil.com/> and they will ship it directly to you, because this complete course is virtual and there will not be a central physical location to hand out hard training materials. The price of the course takes into consideration that the student is responsible for the purchase of the Primer.
- 6) Throughout the course, the instructor will send out handouts in the form of Adobe PDF files.
- 7) ASQ Olde Colony discounted member price is \$485 and can be paid via a major credit card via PayPal. ASQ members outside of the Olde Colony Section 0111 are also invited to take advantage of this discount.

Instructor Bio:

**Anthony DeMarinis**

Tony holds BS degrees in Biology and Microbiology from Penn State University and a MS degree in Total Quality from The National Graduate School. Tony is currently employed with Sealed Air Corp as a Quality Manager. Previously he was with Davol, Inc., as a Quality Systems Manager, the Director of Quality Assurance at Scott Laboratories and Sr. Microbiologist at the National Cancer Institute. He is a Certified Manager of Quality/Organizational Excellence, Certified Quality Auditor-Biomedical. Tony has over 15 years experience using Quality Management techniques and value added auditing, including direct involvement with FDA and ISO audits.

For registration or more information, please contact Demetrios Venetis at (978) 821-9734 or [mailto:demetrios\\_venetis@entegris.com](mailto:demetrios_venetis@entegris.com).

Demetrios G. Venetis  
ASQ CSSBB  
Lean Sigma Black Belt and Facilitator

## 2009 – 2010 OFFICERS

<b>Chairperson</b>	Darwin Evangelista	(610) 562-6673
<b>Vice-Chairperson</b>	Ken Lazurick	(610) 682-3150
<b>Secretary/Historian</b>	Dave Scherr	(610) 385-6061
<b>Treasurer</b>	Ron Szurgot	(610) 944-6447
<b>Membership Chairperson</b>	Frank Yurich	(610) 777-2695
<b>Certification/Examining</b>	Joe Pascuzzi	(610) 921-2481
<b>Recertification Chairperson</b>	Rob Denning	(814) 362-2593
<b>Education Chairperson</b>	Dave Edling	(610) 705-8638
<b>VoC Chairperson</b>	Natalie Redd	(610) 670-3873
<b>Programs Chairman</b>	Beng Yeoh	(610) 796-4409
<b>Auditing/Nominations</b>	Holly Thompson	(717) 336-8670
<b>Newsletter/Webmaster</b>	Timothy J. Brady	(610) 562-6679
<b>Arrangements/Nominations</b>	Ken Lazurick	(610) 682-3150
<b>SMP/RACE Chairperson</b>	Marcia Murphy	(717) 336-8665
<b>Registration/Reservations</b>	Cori Monighan	(610) 582-2222

See you in September ...



Enjoy your summer – be safe!