



READING X[̄]PRESS

READING SECTION 0510

APRIL 2009

APRIL 2009 MEETING ANNOUNCEMENT

Date: Monday, April 13, 2009
Registration: 5:30 P.M.
Early Bird: 6:00 P.M. [What's New at ASQ](#)
Dinner: 6:30 P.M.
Main Program: 7:30 P.M. [Utilizing Tools of Lean, Six Sigma and ISO 9001 for Continuous Improvement](#)
Cost: \$20.00 per person
Location: [Kutztown Tavern](#)
272 West Main Street
Kutztown, Pennsylvania, 19530
610.683.9600

Menu

Buffet which includes:

- Cheddar mashed potatoes
- Seafood Bisque
- Chicken Marsala
- Poached Salmon
- Prime Rib
- Peach Cobbler
- Drinks included (soda, ice tea, coffee)
- Adult Beverages - cash bar

Early Bird Session: [What's New at ASQ](#)

In this session, Wayne will review a presentation that was just recently presented to Staff members at ASQ on the new ASQ Learning Institute that is scheduled to be announced at the upcoming World Conference on Quality and Improvement (WCQI) in Minneapolis.

Main Program:

Utilizing Tools of Lean, Six Sigma and ISO 9001 for Continuous Improvement

We have all heard of or read about large companies and corporations stating cost savings in the millions or even billions of dollars through the implementation of Six Sigma and/or Lean. But how do these companies achieve such results? What about the small to mid size companies who cannot afford the costs of full time Black Belts on staff? How can they achieve results?

From 2001 to 2007, Wayne Paupst held the position of Quality Assurance Manager at a mid size manufacturing company located in northeast PA. The facility was not profitable and the future of the facility was not too bright. With the support of the plant's top management, various projects utilizing Lean and Six Sigma tools were implemented with outstanding results.

In his presentation, Wayne will review some of the projects in which tools such as 5S, Pull Systems, Kaizen, Standard Work, Visual Factory, FMEA, and Control Charts were utilized along with some of the results that were achieved. He will also show how some of the requirements from the ISO 9001:2000 QMS were also utilized as well, and will speak about many of the obstacles encountered and steps taken to overcome these obstacles.

Speaker Biography

Wayne Paupst is Vice President of BES Consulting, where he provides training and consulting in Lean, Six Sigma, Quality Management Systems, and ASQ Certification Courses. Wayne has over 25 years in the quality profession holding positions as Quality Engineer, Quality Systems Coordinator, Inspector and Quality Assurance Manager.

Wayne has been instructing Certification Courses for the Lehigh Valley Section since 1996 and also has provided instructional courses for many of the top companies in the Lehigh Valley as well. Wayne holds ASQ Certifications as a Six Sigma Black Belt, Quality Engineer, Quality Manager, Quality Auditor, Quality Technician, Quality Inspector, Process Analyst and Quality Improvement Associate.

Wayne is a Senior Member of ASQ and is the current Chair of the Lean Enterprise Division of ASQ and Deputy Regional Director for Region 5. He has also presented sessions at ASQ's World Conference on Quality and Improvement and Lean Six Sigma Conferences.

Reservations: Call Cori Monighan at 610-582-2222 (Beacon Container) by Thursday, April 9, 2009 to make your reservation or e-mail her at c.monighan@beaconcontainer.com. Please leave your name and company affiliation.

Please remember that we are a non-profit organization. Have the courtesy to cancel your reservation or you will be billed for the meal. If you must cancel, call Cori before Noon, on the day of the meeting. Your cooperation is greatly appreciated.

May 2009 Meeting Information:

Tour of the *Reading Eagle* new Newspaper Printing Press

2008-09 MEETING SCHEDULE (tentative)

<u>Month</u>	<u>Date</u>	<u>Topic</u>
September 2008	September 15	Variability:
October 2008	October 13	ISO 9001:2008 (EB) FMEA (RM)
November 2008	November 10	Tour of St. Joseph's Hospital (T)
December 2008	December 11	Annual Holiday Get Together
January 2009	January 12	Panel Discussion Green Business (RM)
February 2009	February 9	Nomination of Officers (EB) ** Panel Discussion: Customer Satisfaction (RM)
March 2009	March 9	Lean Accounting (RM)
April 2009	April 13	News from ASQ National (EB) Utilizing Tools of Lean & Six Sigma (RM)
May 2009	May 11	Tour – Reading Eagle Newspaper (T)
June 2009	June 8	Annual Survey Results (EB) DOE (RM)

EB: Early Bird Meeting

RM: Regular Meeting

T: Tour

* Early Bird - meeting precedes regular meeting.

** Section Nominations – precedes the regular meeting

Welcome New Members

Bonnie Betz

Shannon Fair

Christine Boyer

Charles Hash

Vincent Lee

Vince Mcdevitt

Derek Norton

Robert Withnosky

2008-09 CERTIFICATION EXAM SCHEDULE

<u>Exam</u>	<u>Application Deadline</u>	<u>Exam Date</u>
CQE/CQA/CSQE/CQIA/CCT	April 4, 2008	June 7, 2008
CRE/CQT/CMI/CQM/OE/CSSBB	August 15, 2008	October. 18, 2008
CBA/CQA-HACCP	August 15, 2008	October 18, 2008
CQE/CQA/CSQE/CQIA/CCT	October. 3, 2008	December 6, 2008
CRE/CQT/CMI/CMQ-OE/CSSBB	January 9, 2009	March 7, 2009
CQE/CQA/CSQE/CQIA/CCT	April 10, 2009	June 6, 2009
CRE/CQT/CMI/CMQ-OE/CSSBB	August 14, 2009	October 17, 2009
CBA/CQA-HACCP	August 14, 2009	October 17, 2009
CQE/CQA/CSQE/CQIA/CCT	October 9, 2009	December 5, 2009

Note: Exams will be held the date they are scheduled.

EDUCATION/TRAINING:

Please visit the Section Web Site Education/Training Page.

Also, if there are other training sessions you are interested in seeing the section conduct please contact [Dave Edling](#) at (610) 705-8638 about that as well. We are looking to measure the interest level.

Re-Certification Contact Information:

Rob Denning
Allegheny Bradford Corporation
1522 South Avenue
Lewis Run, PA 16738
(814) 362-2593
rdenning@alleghenybradford.com

Note: This is new contact information for Rob.

ASQ Membership Renewal Due?

Please check the renewal date on your ASQ membership and/or certifications. Don't let either lapse. If you have questions regarding either please contact one of the board members for assistance.


CLASSIFIEDS:

Please check the Section Web Site Classifieds often for job postings

THOUGHT FOR THE MONTH

Chains of habit are too light to be felt until they are too heavy to be broken.

Warren Buffet (1930 -)



DBS QUALITY MANAGEMENT INT'L
 894 Carriage Way, Lansdale, PA 19446 Ph: (215) 368-6266, Fax: (215) 393-4873, E-mail: deidrdoc@aol.com
ISO 9000/TS-16949/AS-9100/ISO 13485 Quality System Assessments, Development & Training
Visit our Website @ www.dbsqualitymgmt.com

2009 Spring Training Programs

Dates	Course Description	Cost/Person
1 Session: June 4 & 5	2 DAY ISO 9001:2000 Internal Auditor Training w/ 2008 Revision Review Day 1 – ISO 9001:2000/2008 Training <ul style="list-style-type: none"> Quality system principles and the process model Examination/interpretation of ISO9001:2000 elements Review of recently released 2008 standard changes Continual effectiveness improvement focus Attendees will receive ISO 9001-2000 & ISO 9001-2008 Certificates	\$525 NOTE: Cost for those who want to attend only the first day of training: \$325
2 Sessions: April 24, June 12	Special Half Day ISO 9001-2008 (8:30 AM – 12:30 PM) Recently Released ISO 9001-2008 Standard Changes Between ISO 9001-2000 and ISO 9001-2008 . Prerequisite: Understanding of ISO 9001-2000	\$200
1 Session: May 8	1 Day AS-9100C - 2009- Aerospace Standard Training (Pending Release!!) This course concentrates on the AS-9100 revision "C"- 2009 aerospace supplements over and above the requirements of the ISO 9001:2008 Standard, and implementation strategies for certification preparation. Prerequisite: ISO 9001-2000/08	\$325
1 Session: April 30	1 Day ISO 13485:2003 - Medical Device Training This course concentrates on the ISO 13485:2003 Medical Device regulation supplements over and above the requirements of the ISO 9001:2000 Standard, and implementation strategies for certification preparation. Prerequisite: ISO 9001:2000	\$325

Principal Instructor: Michael J. Dougherty, RABQSA/IRCA QMSLA, IAQG, CMDCAS, & AIAG Certified. ISO 9000, QS-9000, AS-9100, ISO 13485 Registrar Lead Auditor.
Courses Include: Training materials & continental breakfast. Lunch is on your own. Courses run 8:30AM - 4:30PM. **Please bring a copy of the appropriate Standard for reference.**
Location: Best Western Inn At Towamencin, 1750 Summeytown Pike, Kulpsville, PA 19443. Ph. (215)368-3800.
 At Exit #31 (Lansdale) Northeast Extension of the PA Turnpike. Left at light off ramp. Hotel on immediate right. Please reserve your overnight room early if needed.
Contact Deidra to register. Phone: (215) 368-6266 Fax: (215) 393-4873 E-mail: deidrdoc@aol.com

READING SECTION - 0510

2009 SATISFACTION SURVEY

1. What is your overall satisfaction with the Reading Section, including the leadership of the section? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

2. What is your overall satisfaction with the services ASQ National provides? (e.g., Quality Progress, Publications, Quality communications) (10 highest rating)

1 2 3 4 5 6 7 8 9 10

3. Rate the value (benefits vs. cost) of your ASQ Membership? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

4. On a % basis (totaling 100%), identify the value of National versus the Local Section.

ASQ National _____ Local section _____

5. How satisfied are you with the monthly presentations provided over the last year? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

6. How satisfied are you with the plant tours that were provided over the last year? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

7. Please rate the Section Newsletter in providing effective communications? (10 highest rating)

1 2 3 4 5 6 7 8 9 10

8. Which of the following courses would you be interested in taking over the next year?

CQA CQE CQ MGR Six Sigma CRE CQT
 CMI CSQE CCT HAACP Other _____

9. Section membership provides you the most value in which of the following two areas:

ASQ Certification Points Educational Offerings _____
 Meeting Presentations Networking _____
 Plant Tours Peer Discussions

10. Would you attend a Section 1 day annual quality conference? YES NO

11. Years ASQ Member 0-1 2-4 5-10 11-20 20+

12. How many meetings have you attended the last 12 months? _____

13. Suggestions for monthly presentations or plant tours? _____

14. Suggestions for Early Bird Topics _____

15. Recommendations for Improvement and Comments

16. Would you be interested in giving a Presentation, Early Bird Presentation, or Plant Tour YES NO
If interested, please give your name below. If you know the topic at this time, please identify

Name _____ Date _____
(Preferred, but Optional)

Complete the survey and bring it along to the next meeting or FAX to Frank Yurich @ 610-385-4876.

2008 – 2009 OFFICERS

Chairperson	Holly Thompson	(717) 336-8670
Vice-Chairperson	Darwin Evangelista	(610) 562-6673
Secretary/Historian	Dave Scherr	(610) 385-6061
Treasurer	Natalie Redd	(610) 670-3873
Membership Chairperson	Frank Yurich	(610) 777-2695
Certification/Examining	Joe Pascuzzi	(610) 921-2481
Recertification Chairperson	Rob Denning	(814) 362-2593
Education Chairperson	Dave Edling	(610) 705-8638
Auditing/Programs	Darwin Evangelista	(610) 562-6673
Newsletter/Webmaster	Timothy J. Brady	(610) 562-6679
Arrangements/Nominations	Ken Lazurick	(610) 682-3150
SMP/RACE Chairperson	Marcia Murphy	(717) 336-8665
Reservations	Cori Monighan	(610) 582-2222